



Project background: The Higher Education and Skills Group (HESG) is located in the Department of Education and Training (DET), Victoria. HESG manages the funding for Vocational Education and Training (VET) providers in Victoria and is committed to ensuring that Registered Training Organisations (RTOs), their clients and other training sector stakeholders have the information to make informed decisions and to drive performance improvement. In 2013 Victoria worked nationally for the development of fifteen measures and data collection to support these measures was undertaken in 2014, through student surveys, employer surveys and the analysis of administrative data.

This draft report is based on results from the 2014 Trial. As the project progresses it is expected that the reporting process will be enhanced. For example, the Department acknowledges that an organisation's performance compared to another organisation may vary due to differing student profiles. The intent is that future reports present the value that your organisation adds when adjusted for reported student intake. These additional "intake variables" will be presented alongside your findings. Student measures will also be enhanced as the new student survey collects data for students who discontinued training as well as those who completed a course.

Your organisation's performance compared to other RTOs - Past students and employers were surveyed about their training experience at Victorian RTOs. Responses were used to develop RTO findings for twelve measures. The findings for your RTO are presented in two ways, as a number compared to state findings and in charts comparing your organisation's performance with other RTOs. Your organisation's performance is represented by the orange dot on each chart. Most measures are percentage based.

Reading the charts - Each chart represents the continuum of dots for all other RTOs that are included in that measure. You can compare your organisation's performance along this continuum. RTO performance is divided equally into four sections or quartiles along the continuum for each measure. This is represented by two black lines at the outer edges, showing top and bottom performance quartiles, and two blue boxes in the middle showing the two middle quartiles (upper and lower). This means that:

- If the orange dot for your organisation is located on or beyond the black line to the right of the chart (stretching towards the 100% end of the scale), then your organisation performed in the top 25% performing RTOs for that measure. This is quartile 1 - Q1.
- If the orange dot for your organisation is located in the light blue box then your organisation performed in the second quarter (quartile 2 - Q2) compared to all other RTOs or in the 50.1% to 75% performance range.
- If the orange dot for your organisation is located in the dark blue box then your organisation performed in the third quarter (quartile 3 - Q3) compared to all other RTOs 25% to 49.9% performance range.
- If the orange dot is located on or beyond the black line to the left of the chart (stretching toward the 0% end of the scale), then your organisation performed in the bottom 24.9% of all RTOs for that measure. This is quartile 4 - Q4.

If your RTO finding was at the median (50% performance compared to RTOs) then the quartile rank will state "median".

Performance results and confidence intervals - The following example describes how to interpret the performance result (the orange dot) in relation to the calculated confidence intervals.

Example

Measure: *Students who reported an improved employment status after training*
Performance result = 47.14%, Confidence Interval (90%) = +/-4.5%,

The performance (result) in the above example means that 47.14% of students who responded to the survey for this RTO reported an improved employment status after training. This performance (result) is an estimated value because the data collection for the measure is based on a survey and we did not receive a response from all students that were eligible to respond from the RTO.

The confidence interval (ie plus or minus 4.5%) means that if all of the eligible students were surveyed and everyone responded, the real performance result using everyone's response would likely fall between 42.64% and 51.64% (that is 47.14% - plus or minus 4.5%). We are 90% confident of the calculated confidence interval. This means that if we repeated the survey over and over, the real performance result for your RTO would fall somewhere within the presented confidence interval (42.64% to 51.64%) 9 out of 10 times.

Larger confidence intervals indicate less precise estimates of the real performance result due to greater levels of variation between the collected survey responses.

Chart example - The example below shows that the orange dot (or performance/result) for the measure is placed at 47.4% for this RTO. This means that 47.4% of survey respondents for this RTO reported a positive employment outcome.

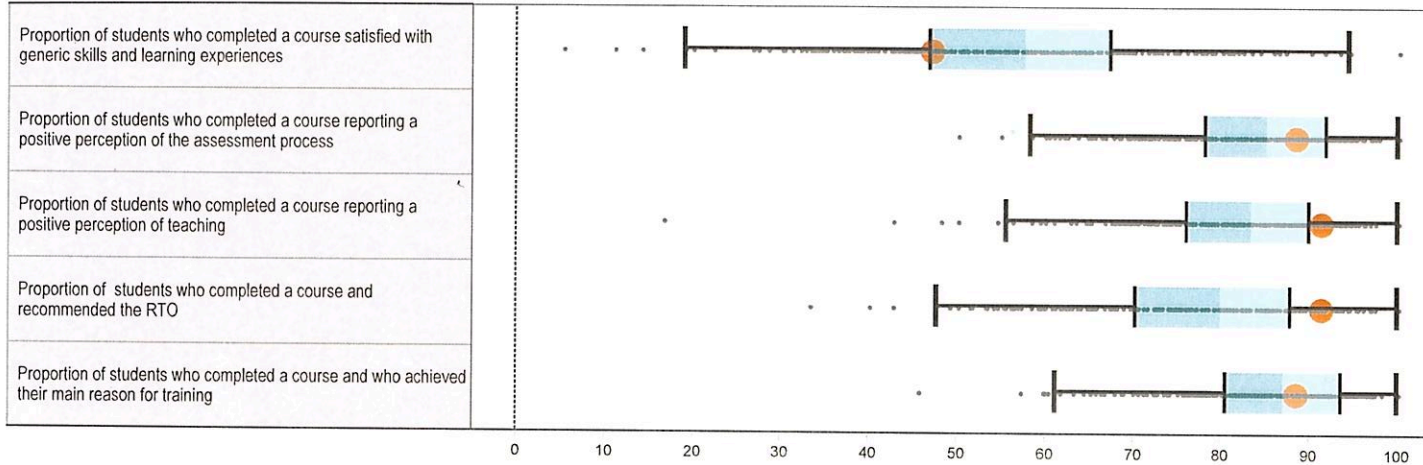
The RTO median for this measure (where the light and dark boxes meet) is 64.7%. This means that half the RTOs recorded a finding that was above 64.7% and the other half recorded a finding that was below 64.7%. This RTO's performance is below the RTO median and also in the bottom left hand dark line. This means the RTO quartile ranking is Q4, which means that when compared to other RTOs it performed within the bottom 25% for this measure.

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ARA Retail Institute

2014 Trial Results

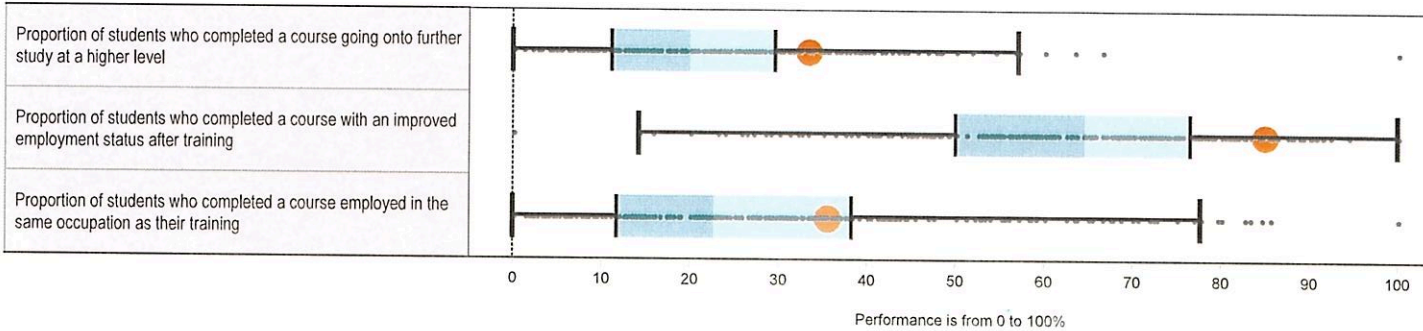
Your service to students



Your RTO's Performance (Result)	Confidence Interval (90%)	Quartile Rank	Overall State Performance (Result)
47.06	± 12.4%	3	53.8
88.24	± 8.0%	2	82.3
91.18	± 7.0%	1	80.7
91.18	± 7.0%	1	76.4
88.24	± 8.0%	2	84.1

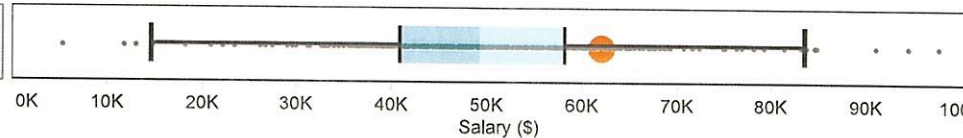
Student outcomes

Performance is from 0 to 100%



Performance is from 0 to 100%

Average salary of students who completed a course employed full-time after training



\$ 61,904 ± \$ 4,130 1 \$ 52,333

Your service to employers

Insufficient data to present a finding

Please note that if a measure is not presented this means one of the following;

- there were not enough responses to develop a finding for your RTO, or
- a finding was developed for your RTO but the number of possible respondents to the survey fell below the privacy threshold of twenty and so the findings are not presented.